

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Application No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US Confirmation No.: 7476

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Austin, Texas  
February 19, 2008

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated November 19, 2007, having a shortened statutory period expiring on February 19, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

**Amendments to the Specification** begin on **page 2** of this paper.

No Amendments to the Claims are presented in this paper, however a current listing of the claims begins on **page 3** of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on **page 26** of this paper.